

Science Boost online 1:1 tuition



Terms and conditions

1. Lessons will take place at the same time each week, unless otherwise arranged.
2. Lessons will take place on [Zoom](#). The lesson link and password will be sent at the start of term. This will stay the same unless you hear otherwise.
3. Each lesson will start with a quick exchange between the parent or carer and the tutor, as it would if the tutor were visiting your home. The student should access the lesson from a shared area of the house (i.e. not a bedroom) and an adult should be within earshot. These measures are to safeguard both the student and the tutor. The parent or carer is not expected to participate during the lesson and tuition is most effective when the student is able to engage with the tutor independently.
4. The student should be dressed appropriately - as they would be for a face to face lesson.
5. Another tutor from Science Boost may 'pop in' to observe an online lesson for monitoring and training purposes.
6. For those paying for tuition: fees are to be paid at the start of each half term, before classes start. Payment should be made by bank transfer:

Account Name: Science Boost CIC

Bank: Starling Bank

Account Number: 24705933

Sort Code: 60-83-71

7. Paid lessons cancelled by the teacher will be refunded or the cost will be deducted from the next half term's fees.
8. Paid lessons cancelled by the student within 48 hours will not be reimbursed. For lessons cancelled with at least 48 hours notice, the tutor will try to arrange an alternative time for the lesson and if not possible, the cost will be deducted from the next half term's fees.
9. Funded lessons cancelled by the student within 48 hours will not be rearranged. For lessons cancelled with at least 48 hours notice, the tutor will try to arrange an alternative time for the lesson and if not possible, the lesson will be cancelled and tuition will resume in the following lesson. Funding may be withdrawn for repeated cancellations, non-attendance or lack of participation in lessons.
10. We keep minimal personal data about you in order to provide our service. Please ensure you have read and agreed to our Privacy Policy.